

Plot Matrix — Privacy Policy Last Updated: August 28, 2026

This Privacy Policy explains how **Ngine Dynamics, LLC, a Nevada limited liability company, doing business as Plot Matrix** ("Company," "we," "us," or "our") collects, uses, and protects your information when you use Plot Matrix (the "**Service**"). It should be read alongside our [Terms and Conditions].

1. Information We Collect

Account information. When you register, we collect your name, email address, and password (stored in hashed form, not plain text), account information, billing information, User Content, IP address, device and browser information, usage information, cookies, and analytics information, depending on how you use the Service. We may also collect information about your interactions with the Service, including the pages and features you access, dates and times of access, referring URLs, and other technical information necessary to operate, secure, maintain, and improve the Service. The specific information collected may vary depending on the features you use and your interactions with the Service.

Your content. We store the storylines, character data, plot grids, and other material you create in the Service ("**User Content**"). We access this content only to operate the Service (e.g., displaying and syncing your data) or when you request support — not to read or review your creative work otherwise.

Payment information. Subscriptions are processed by **Stripe**. We do not store your full credit card number ourselves; Stripe collects and processes your payment details directly under [Stripe's Privacy Policy](#). We retain limited billing metadata (e.g., subscription status, plan, invoice history) needed to manage your account.

Usage and analytics data. We use analytics tools to understand how the Service is used — for example, which features are opened, session length, and general navigation patterns. This may include your IP address, browser type, device information, and pages visited. We currently use Google Analytics for this purpose.

Cookies. We use cookies and similar technologies to keep you logged in, remember preferences, and support analytics. You can control cookies through your browser settings; disabling some cookies may affect Service functionality.

2. How We Use Your Information

We use the information above to:

- Provide, maintain, and improve the Service;

- Process subscription payments and manage billing;
- Communicate with you about your account, updates, or support requests;
- Monitor usage patterns to improve features and performance; • Detect, prevent, and address technical issues, fraud, or abuse;
- Comply with legal obligations.

We do not sell, license, or commercially exploit your User Content. We will not use your User Content to train, fine-tune, develop, test, or improve artificial intelligence or machine-learning models without your separate, express, and affirmative consent. Any such consent will be separate from your acceptance of these Terms and will not be implied merely by your use of the Service.

We access and process User Content only as reasonably necessary to provide, maintain, secure, troubleshoot, and support the Service; provide features requested or enabled by you; comply with applicable law or legal process; investigate suspected fraud, security incidents, or violations of our Terms; or protect the rights, property, and safety of Company, our users, or others.

3. How We Share Information

We may disclose personal information and, where necessary to provide the Service, User Content to trusted third-party service providers that perform services on our behalf, including payment processing, hosting, cloud infrastructure, database management, analytics, authentication, customer support, email delivery, security, error monitoring, and other technology or business services.

These service providers are permitted to access or process information only to the extent reasonably necessary to perform services for Company and are not authorized to use your personal information or User Content for their own independent purposes, except as otherwise permitted by applicable law or disclosed to you.

We may also disclose information when reasonably necessary to comply with applicable law, legal process, subpoena, or governmental request; protect the rights, property, or safety of Company, our users, or others; investigate fraud, security incidents, or violations of our Terms; or in connection with a merger, acquisition, financing, reorganization, bankruptcy, or sale of all or substantially all of Company's assets.

We share information only with:

- **Service providers** who help us operate the Service, such as Stripe (payments) and our analytics provider, each of which processes data under their own privacy terms and only for the purpose we've engaged them for.
- **Hosting/infrastructure providers** who store data on our behalf (e.g., cloud database and server hosts).
- **Legal or safety reasons**, if required by law, subpoena, or to protect the rights, property, or safety of Company, our users, or others.
- **A successor entity**, if we are involved in a merger, acquisition, or sale of assets — you would be notified of any such change.

We do not share your User Content with third parties for advertising or marketing purposes.

4. Data Storage and Security

Company maintains reasonable administrative, technical, and physical safeguards designed to protect personal information and User Content against unauthorized access, disclosure, alteration, loss, or destruction. These safeguards may include encryption of data in transit, access controls, authentication measures, monitoring, and other security practices appropriate to the nature of the information and the risks associated with the Service. However, no method of electronic transmission, storage, or processing is completely secure, and Company cannot guarantee that your information or User Content will never be accessed, disclosed, altered, lost, or destroyed as a result of a security incident or other event beyond Company's reasonable control. You acknowledge that you use the Service and provide information at your own risk.

5. Data Retention

We retain your account information and User Content for as long as your account is active. If you delete your account, we will delete or anonymize your personal information and User Content within 30 days, except where we are required to retain certain records (e.g., billing history) for legal, tax, or accounting purposes.

6. Your Rights and Choices

Depending on your state of residence and applicable law, you may have certain rights regarding your personal information, which may include the right to:

- Request access to the personal information we maintain about you;
- Request correction of inaccurate or incomplete personal information;
- Request deletion of personal information, subject to applicable exceptions;
- Request a copy or portability of certain personal information;
- Export your User Content directly through available account features;
- Opt out of certain uses or disclosures of personal information where required by applicable law, including certain targeted advertising, sale or sharing of personal information, or profiling activities;
- Request information about the categories of personal information we collect, the purposes for which we use it, and the categories of third parties with whom it may be disclosed; and
- Appeal a decision regarding a privacy-rights request where required by applicable law.

To exercise an applicable privacy right, contact us at support@plotmatrix.app. We may take reasonable steps to verify your identity before processing a request. We will respond to verified requests within the timeframe required by applicable law. Where permitted by law, we may deny or limit a request based on applicable legal exceptions or other permitted grounds.

We will not discriminate against you for exercising privacy rights available to you under applicable law. Certain rights may vary depending on your state of residence and may be subject to applicable exemptions and limitations. Our privacy practices are intended to comply with privacy laws applicable to our business and user base, including, where applicable, the California Consumer Privacy Act, as amended by the California Privacy Rights Act, and other applicable state privacy laws.

7. Children's Privacy

The Service is intended for individuals who are **18 years of age or older, or the age of majority in their jurisdiction**, consistent with our Terms of Service. The Service is not directed to children or minors, and Company does not knowingly collect personal information from individuals who do not meet the applicable age requirement.

If we learn that we have knowingly or inadvertently collected personal information from an individual who does not meet the applicable age requirement, we will take reasonable steps to verify the circumstances and delete the information in accordance with applicable law. If you believe that a minor has provided personal information to us, please contact us at **support@plotmatrix.app**.

8. International Users

If you access or use the Service from outside the United States, you acknowledge that your personal information and User Content may be transferred to, stored in, and processed in the United States and other countries where Company or its service providers operate. These locations may have data protection laws that differ from those in your country of residence.

By using the Service, you understand that your information may be subject to the laws of the United States and the applicable jurisdiction where the information is processed. Company will take reasonable measures to protect personal information in accordance with this Privacy Policy and applicable law. Where required by applicable law, Company will implement appropriate safeguards for international transfers of personal information.

9. Changes to This Privacy Policy

We may update or revise this Privacy Policy from time to time to reflect changes in our business practices, the Service, technology, legal requirements, or applicable privacy laws. The updated Privacy Policy will be posted on the Service with a revised **“Last Updated”** date.

For material changes that substantially affect how we collect, use, disclose, or otherwise process personal information, we will provide reasonable notice through the Service, by email, or by another legally permitted method before the changes become effective, where required by applicable law. Your continued use of the Service after the effective date of an updated Privacy Policy constitutes acknowledgment of the updated Policy, to the extent permitted by law.

10. Contact Us

Questions about this Privacy Policy can be directed to:

Ngine Dynamics, LLC, a Nevada limited liability company, doing business as Plot Matrix
support@plotmatrix.app